



TQ Cert Services Private Limited
(formerly Food Cert India Private Limited)

SECTION NO. : 1.0

PRODUCT CERTIFICATION MANUAL

Issue No. 01

Rev. No. 02

SCOPE

Date: 01.03.2019

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Quality Policy

TQ Cert Services Private Limited is committed to provide professional and unbiased assessment and Certification Services to clients and strive for continual improvement in the quality of its services.

TQ Cert Services Private Limited ensures that the services are provided:

1. In a non-discriminatory manner
2. By competent persons ensuring confidentiality
3. With a commitment not to have any other interest (commercial and otherwise) with the customer which will have impact on impartiality other than any certification activities.
4. This policy on safe guarding impartiality would be understood at all levels of organization.
5. Have a system to ensure no conflict of interest.

Objectives

1. To provide our clients with the information regarding audit process.
2. To continuously improve the Assessment and Self-Certification processes.
3. To ensure regular monitoring of performance and up-gradation of skills of personnel involved in Certification activities.

The 'Quality Policy and Objectives' has been communicated to all employees through display of Posters/ Boards/Bulletins.

The orientation programs are organized to enable the employees to understand the intent of the 'Quality Policy and Objectives'.

'Quality Policy and Objectives' shall be reviewed by the 'Advisory Board' once in a year, for ensuring its continued suitability.

CHIEF OF CERTIFICATION